

Car parking payment

Privacy Notice – Car parking payment

Introduction

Highland and Islands Airports Limited (HIAL) is wholly owned by the Scottish Ministers. The company operates and manages 11 Airports at Barra, Benbecula, Campbeltown, Dundee, Islay, Inverness, Kirkwall, Stornoway, Sumburgh, Tiree and Wick. HIAL's airports are vital to the social and economic welfare of the areas they serve, but are loss making, and are supported by subsidies from the Scottish Government in accordance with Section 34 of the Civil Aviation Act 1982.

HIAL uses personal information for a range of purposes and our privacy notices provide information about why we obtain and collect personal information, and how we process it.

This privacy notice relates to the information collected where payment is accepted for car parking.

Please note that this notice does not cover

- the processing of information to purchase car park tickets on-line for Inverness airport. Instead, please refer to [hial-privacy-notice-data-collection-through-our-websites](#)
- the processing of information for parking where a payment does not apply. Instead, please refer to <https://www.hial.co.uk/downloads/file/284/hial-privacy-notice-car-park-anpr-system>

Why are we collecting your information?

Your information is being collected to facilitate payments for car parking.

What information is collected?

- Vehicle information including vehicle registration number
- Transaction information

How will my information be used?

We process information collected from Automatic Number Plate Recognition systems (APNR) and payment information collected from yourself, to manage the services you have purchased when accessing and using the car parks. Third parties collect and process this information on behalf of HIAL.

Processing personal information under data protection laws requires a lawful basis and in the case of purchasing services, it is for the purposes of entering into, or for the performance of a contract.

Will my information be passed to anyone else?

Third parties collect and process the information in order to provide their services on behalf of HIAL.

Your personal information will not be transferred to any countries that are outside of the UK.

What happens when my information is no longer required?

We will only keep your information for the minimum period necessary.

Additional rights

Under the GDPR, you have a number of rights in relation to your personal information. You have the right to:

- request access to your personal information.
- request rectification of your personal information which means you are able to have inaccurate personal information corrected without undue delay.
- request erasure of your personal information when certain conditions apply.
- restrict processing under certain circumstances.
- object to processing
- data portability in some circumstances.

Requests that relate to rectification, erasure or restricting processing will be passed to any recipients of your personal information.

There may be occasions when HIAL is unable to comply with requests to exercise the rights above. Should this apply to a request you make, it will be explained to you why HIAL is unable to comply with the request and any options available.

For more information on how to exercise any of these rights, please contact the Data Protection Officer at dpo@hial.co.uk.

You can find independent advice about personal data rights provided by the [Information Commissioner's Office](#)

For matters relating to airport car parking, please contact the information desk at your local airport in the first instance or email info@hial.co.uk

Complaints

Should you be unhappy with the way in which HIAL have processed your personal data, you have the right to lodge a complaint with the Information Commissioner, who regulates data protection legislation across the UK. Their contact details can be found at <https://ico.org.uk/>