

***Minutes of the Quarterly Meeting of
INVERNESS AIRPORT CONSULTATIVE COMMITTEE,
held in the Conference Room, on
Thursday 13th. March 2025.***

<u>Present:</u>	Mrs. Pat Hayden.	Chairman	Passenger Rep.
	Graeme Bell.		Inverness Airport-Gen. Manager.
	Cheryl Campbell.		Inverness Airport.
	Dan Mason.		Inverness Airport.
	Neil MacRae.		HITRANS
	Leona Joiner.		Highland Council.
	Grant Campbell.		PROSPER.
	Amanda Rennie.		OCS.
	Morven Reid.		Highland Council.
	Dorothy Green.		Courtyard by Marriott.
	Mark Chambers.		OCS
	Wendy Harkess (via TEAMS)		easyJet
	Stan Munro.		Secretary.

Pat extended a very warm welcome to members attending our meeting of 2025 , including Wendy, joining by a TEAMS link. She extended a warm welcome to Neil Macrae and Mark Chambers, both attending their first meeting.

Pat was especially pleased to congratulate the Airport on its ASQ awards, which were recently announced. For the 5th. year in succession, the Airport has won the title of Best Airport in Europe handing up to 2 Million passengers and also won for the 3rd Year in succession, the title of Airport with the Most Dedicated Staff in Europe.

2. <u>Apologies.</u>	Trish Robertson	Highland Council
	Ina Davis	Courtyard by Marriott
	Kate Forbes.	MSP.
	Douglas Ross.	MP
	Margaret Fitzgerald.	Skytanking.
	Neil Young.	Highland Council

3. Minutes of Meeting held on 5th. December 2024. The minute was unanimously approved.

4. Airport Management Report. Graeme, Cheryl and Dan gave the report and expanded, in considerable detail, on the items mentioned in the various slides in the Power Point responding to questions raised by members.
The Power Point presentation is on slides 1-11 of the attached Appendix .

Pat asked about the recent delays/cancellations on two consecutive Saturdays for the BA flights, but was advised they were weather related at Heathrow. She also asked if any progress had been made on finding an ABTA member to join the committee and Graeme confirmed that Scott Murray will be joining the committee.

5. PRM Report. Amanda went over the slides relating to her OCS Report. She too expanded on the individual slides, with Mark giving additional input. The Power Point Presentation is on slides 12-20.

It was encouraging to know that a second Ambulift will be available for the Summer Season.

There being no specific points raised by members, Pat thanked Amanda and Mark for their input.

6. Operators Report. *Skytanking.* The company had nothing specific to report. But are preparing for the Summer Season.

easyJet. Wendy hadn't any specific points to raise but had enjoyed hearing the discussion during the meeting. The airline too is gearing up for the Summer Season.

7. A.O.C.B. Grant told members about an up-coming event, organised by PROSPER, on 24th. April, in Inverness and members of our committee will be invited to it. Details will follow. He also made reference to an upcoming report which would be of interest to many.

At our last meeting, there had been discussion about the proposed Visitor Levy. Since then, there have been meetings across the Council area, seeking views from the various sectors. It was believed, following recent meetings, that the Council is listening to views and concerns and it is hoped these will be reflected when the final decision is made.

8. Date of Next Meeting. It was agreed that our next meeting would take place on **Thursday 12th. June 2025 at 11 am.**

Prior to the meeting, there will be a bus tour of the airport to see the recent developments and works carried out.

Pat closed the meeting and thanked everyone for their contribution to the discussions.