



Sumburgh Airport Car Park FAQs

How much does parking cost at Sumburgh Airport?

Car parking is free for the first two hours and £3 per 24 hours thereafter. Exemptions are valid for inter-island and NHS passengers, as well as Blue Badge holders.

Where is car parking available at Sumburgh Airport?

Parking is available in two car parks which are located adjacent to the terminal building and Northeast from the terminal door.

How far are the car parks from the terminal building?

Both car parks are a short walk from the terminal building.

How does the car park system work?

The system utilises two automatic number plate recognition (ANPR) cameras at all entry and exits points to the car parks. When a vehicle approaches the entry point, the cameras will register the car number plate on the online system to calculate the parking time.

This process takes a few seconds and then the barrier will raise automatically. There are no tickets dispensed as the parking is registered online.

To exit, vehicles approach the exit barrier where the ANPR camera will check the car registration to ensure that payment for the parking has been made and will then raise automatically after a few seconds.

How do I pay for parking?

Payment for parking should be made at the pay station located in the terminal building or by scanning the QR code on the signs in the terminal and the exit barrier in the car parks.

Once parking is paid for there is a time limit of 20 minutes to exit the car park. If no exit is made within 20 minutes, parking charges will apply once again.

Once settled, you will simply drive your vehicle to the exit, where the camera will read your registration and open the barrier allowing you to exit.

Can I pay for my parking using cash?

The parking system is entirely cashless. Payment can be made using a credit or debit card at the pay station inside the terminal or online – simply scan the QR code on the signs in the terminal and the exit barrier in the car parks.

What should I do if I've paid my fee, but the barrier won't open?

Press the buzzer on the car park barrier and this will connect you with a member of the team who will assist you via the intercom.

What if I have parked for less than two hours and am within the free parking time limit?

Free parking applies for the first two hours. If your parking stay is under that time limit, you do not need to go to a pay station before exit. Enter the car park as normal to allow the ANPR camera to register your car number plate. To exit, approach the car park barrier and the camera will recognise your registration number and the barrier will rise automatically.

What if I just want to drop a passenger off for their flight?

There is a drop off and pick up point located to the left of the entry road to the airport. To prevent congestion in this area, if you are intending to leave your car to assist passengers, you should park in the main car park where you will have up to two hours free parking. It's then just a short walk to the terminal building.

Can I pre-book car parking?

This service is not available at Sumburgh Airport.

Are there any exemptions to car park charges?

Exemptions apply for inter-island and NHS passengers, as well as Blue Badge holders. More information is available on our website [here](#)

NHS patients using the car park to travel to medical appointments will be provided with a booking for free car parking made by NHS Patient Travel for the registered vehicle of the person driving the patient. On arrival, proceed to the entry barrier and your car number plate will be registered on the online system and the barrier will raise automatically.

To exit, approach the barrier which should raise automatically. You do not need to make any payment for parking before leaving. Please note that NHS Patient Travel bookings are only valid for the duration of the travel for your medical appointment. Parking out with the agreed time will be chargeable.

If you need any assistance, press the buzzer on the car park barrier and this will connect you with a member of the team who will assist you via the intercom.

Is there a limit on how long I can park my vehicle in the car park for?

There is no limit for the length of stay for any vehicle using the car park, but car park charges will apply.

Are there accessibility spaces available in the car park?

Accessibility spaces are available in the smaller of the two car parks. These are marked with signs on the adjacent building.