

***Minutes of the Quarterly Meeting of
INVERNESS AIRPORT CONSULTATIVE COMMITTEE,
held in the Conference Room, on
Thursday 12th. June 2025.***

<u>Present:</u>	Mrs. Pat Hayden.	Chairman	Passenger Rep.
	Graeme Bell.		Inverness Airport-Gen. Manager.
	Cheryl Campbell.		Inverness Airport.
	Dan Mason.		Inverness Airport.
	Raffaella Mauro.		OCS Ltd.
	Amanda Rennie.		OCS Ltd
	Morven Reid.		Highland Council.
	Ina Davis.		Courtyard by Marriott.
	Margaret Fitzgerald.		Skytanking
	James Birch.		BA.
	Stan Munro.		Secretary.

Pat extended a very warm welcome to members. She was delighted to welcome Raffaella Mauro, from OCS Ltd, attending our meeting along with Amanda.

She expressed appreciation to Graeme, Dan and Cheryl for arranging such an interesting tour of the airport prior to the meeting. It put into context so many of the developments which have been referred to at meetings over the last few years.

2. <u>Apologies.</u>	Trish Robertson	Highland Council
	Grant Campbell.	PROSPER
	Kate Forbes.	MSP.
	Jenn Maylin.	Ardersier CC
	Fergus Ewing.	MSP
	Neil Young.	Highland Council
	Paul Kelsall.	CEO – HIAL
	Jayne Golding.	HITRANS
	Ellen Walker.	Visit Inverness & Loch Ness.

3. Minutes of Meeting held on 13th. March 2025. The minute was unanimously approved.

4. Airport Management Report. Graeme, Cheryl and Dan gave members a detailed account of the topics covered in the attached Appendix, expanding on these topics and responding to points raised by members.

The Power Point presentation is on slides 1-9 of the attached Appendix .

Pat thanked Graeme and his team for their interesting and informative presentation.

5. PRM Report. Amanda introduced Raffaella Maura, who had flown up from London for today's meeting. Amanda then went over the slides relating to her OCS Report, expanding on the individual slides and Raffaella giving additional input too.

Amanda has been able to find a replacement member for this committee to represent the interest of PRM passengers. The new member hopes to attend our September meeting.

The Power Point Presentation is on slides 10-19

There being no specific points raised by members, Pat thanked Amanda and Raffaella for their input.

6. Operators Report.

British Airways. James gave a very up-beat report. The airline is very pleased with the performance on the route with passenger numbers holding up well and punctuality being good. He mentioned that engineering issues are settling down and that the feedback from passengers about Inverness Airport is very positive.

From the airline's viewpoint, they are very happy with things. Pat thanked James for his report and his attendance at the meeting.

Skytanking . Margaret indicated that there have been no real changes in Skytanking but that everything was going well and she praised the good team here at the airport. She reported that they have won 3 awards recently for their service. She said that the feedback from the airlines is very positive and she acknowledged how good it is to have the two Ambiramps available.

Pat thanked Margaret for her report and acknowledged the staff's good teamwork.

7. A.O.C.B. Margaret raised the issue of the Display screens in the Terminal building and problems which arose yesterday for the TUI charter. Graeme and Cheryl were aware of the problem and IT was asked to resolve the issue.

Graeme confirmed that Scott Murray, of Murray Travel had agreed to represent ABTA on the committee and he hoped to attend our September meeting.

8. Date of Next Meeting. It was agreed that our next meeting would take place on **Thursday 11th. September 2025 at 11 am.**

Pat closed the meeting and thanked everyone for their contribution to the discussions and thanked Graeme, Dan and Cheryl for the tour and hospitality before the meeting.