

	Departing									Arriving							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September		Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		417	494	578	482	512	552	Pre-booked	Numbers of PRMs		578	665	717	690	658	701
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		5 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		10 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	Numbers of PRMs		146	135	165	116	146	145	Non pre-booked	30 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	25 mins	80%	100.00%	100.00%	99.39%	100.00%	100.00%	99.31%		45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	99.31%		60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		Numbers of PRMs		123	134	81	112	111	84
									25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%