

Departing - all PRMs									Arriving - all PRMs								
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March		Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		422	303	399	296	266	351	Pre-booked	Numbers of PRMs		572	355	575	330	312	436
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	99.43%		5 mins	80%	98.25%	98.87%	95.48%	98.79%	99.36%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		10 mins	90%	99.13%	99.15%	95.48%	98.79%	99.36%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		20 mins	100%	99.13%	99.15%	100.00%	98.79%	99.36%	100.00%
Non pre-booked	Numbers of PRMs		227	110	118	120	55	84		30 mins		99.13%	99.15%	95.65%	98.79%	99.36%	100.00%
	25 mins	80%	100.00%	100.00%	99.15%	100.00%	100.00%	100.00%		45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	99.15%	100.00%	100.00%	100.00%		60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	99.15%	100.00%	100.00%	100.00%	Non pre-booked	Numbers of PRMs		133	71	71	54	44	58
										25 mins	80%	96.99%	98.59%	100.00%	98.15%	100.00%	100.00%
										35 mins	90%	98.50%	98.59%	100.00%	98.15%	100.00%	100.00%
										45 mins	100%	98.50%	98.59%	100.00%	98.15%	100.00%	100.00%
										60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%