

Dundee Airport Car Park FAQs

How does the car park system work?

The system utilises two automatic number plate recognition (ANPR) cameras at all entry and exits points to the car parks. When a vehicle approaches the entry point, the cameras will register the car number plate on the online system to calculate the parking time.

This process takes a few seconds and then the barrier will raise automatically. There are no tickets dispensed as the parking is registered online.

To exit, vehicles approach the exit barrier where the ANPR camera will check the car registration to ensure that payment for the parking has been made and will then raise automatically after a few seconds.

How do I pay for parking?

There are two options to pay for your parking. All payment options are by card only (cashless).

Option 1 – Paying at the exit barrier

1. Drive up to the exit barrier in the left-hand lane
2. The screen should display your vehicle number plate and entry time
3. If you had been issued a ticket at entry, scan the ticket's QR/Barcode on the payment machine scanner
4. Follow the instructions on the card payment machine
5. A receipt will be issued on successful payment
6. The barrier will raise to allow exit from the car park

Option 2 – Paying at the terminal's payment machine

1. Enter the vehicle number plate on the keypad
2. You will be asked to confirm vehicle details and entry date/time
3. If you had been issued a ticket at entry, scan the ticket's QR/Barcode on the payment machine scanner
4. The machine will now display how much the car parking charge is
5. Follow the instructions on the card payment machine
6. A receipt will be issued on successful payment
7. Drive up to the left-hand lane exit barrier
8. The barrier should raise automatically. If you have any issues entering or exiting, please press the buzzer for assistance

Is there a charge for pick up / drop off?

You can park for up to 30 minutes free of charge in the long stay car park or use the Pay and Display car park at the front of the terminal for a maximum of 2 hours. This is at a cost of £1.50 per hour.

Car parking charges can be found here: [Airport Information for Dundee Airport – Parking - Highlands and Islands Airports Limited](#)

What if I lose my ticket?

If you lose your ticket, go to the external payment machine and enter your car registration. The correct charge will be generated to allow you to pay at the machine. If you still encounter a problem, press the help button on the payment machine or visit the help desk in the terminal where staff will be able to assist.

Are there exemptions to payment?

Blue badge parking is only available at the short stay car park area and no charge is made for this. Blue badges must be displayed at all times whilst parking in this area.

