

*Minutes of the Quarterly Meeting of
INVERNESS AIRPORT CONSULTATIVE COMMITTEE,
held in the Conference Room, on
Thursday 7th. December 2023.*

<u>Present:</u>	Mrs. Pat Hayden. Chairman	Passenger Rep.
	Graeme Bell.	Inverness Airport-General Manager.
	Cheryl Campbell.	Inverness Airport.
	Dan Mason.	Inverness Airport.
	Cllr Trish Robertson.	Highland Council
	Ian Booth.	Nairn Access Panel.
	Cllr Morven Reid.	Highland Council.
	Ina Davis.	Courtyard by Marriott.
	Leona Rodgers.	HIAL.
	Gail MacKay.	HIAL.
	Stan Munro.	Secretary.

Pat extended a very warm welcome to members and especially to Leona Rodgers attending her first meeting.

2. Apologies.

Grant Campbell.	SCDI
Jenn Maylin.	Ardersier Community Council
Ian Blackford.	MP
Lisa Horigan.	British Airways.
Rebecca Wallace.	HITRANS
Neil Young.	Highland Council.
Scott Treasurer.	Dalcross Handling & Logistics.
Amandas Rennie.	AGS Assist/ PRM Manager.

3. Minutes of Meeting held on 7th. September 2023. The minute was unanimously approved.

4. UKACC Annual Conference . This year's Conference was hosted by Heathrow Airport and ran for two days in mid November. Pat normally represents us at these meetings and reports the outcome of the discussions to this committee, but because of a medical event, Pat had to cancel, much to her disappointment. She had keenly anticipated a good Conference and had looked forward to this year's event which was to be chaired by the Heathrow Chairman, Baroness Sugg.

5. Airport Management Report. Graeme, Cheryl and Dan gave the presentation and went over the various slides in the Power Point, expanding on them as necessary and responding to questions raised by members.

You will see on slide 4 of the presentation, reference is now included in the Airport Website about this committee. The link to that page is attached.

[Airport Information for Inverness Airport – Inverness Airport Consultative Committee - Highlands and Islands Airports Limited \(hial.co.uk\)](http://hial.co.uk)

The Power Point presentation is on slides 1-12 of the attached Appendix .

Pat referred to the recent article in the P & J about the terminal Restaurant. Cheryl explained the background and the actions taken by the staff.

Pat thanked Graeme and his colleagues for their informative and full report

6. PRM Report. – In Amanda’s absence, Graeme gave a summary of the report.

The committee were delighted to hear about Amanda’s recent success in completing her Business Management course and especially proud of her achieving the distinction of ‘Modern Apprentice of the Year 2023’ award as well.

Amanda’s report is attached as slides 13-18.

Graeme praised the excellent work which Amanda and her team do. Ian concurred with this having seen for himself recently, the helpful way in which the AGS staff help PRM passengers.

The present contract which AGS have is coming up for renewal but should it be a new contractor, the entire staff would transfer to the new contractor.

Pat thanked Graeme for covering this report.

7. Operators Report. *Dalcross Handling & Logistics.* Graeme reported that the company has been bought over by Skytracking and the staff are transferring en bloc to the new company.

Scott was unable to attend to-day’s meeting, but will be able to up-date members at our March meeting.

8. A.O.C.B. Ian asked if there were any further developments about the link between the railway station and the terminal building, but Graeme indicated that there is nothing further to report.

In response to Pat, Graeme said that interviews are underway for the new HIAL Managing Director. Graeme indicated that Don Johnson has succeeded Michael Golding at Visit Inverness and Loch Ness.

Ina asked if KLM will be flying on Christmas Day and Graeme confirmed that they will be.

9. Date of Next Meeting. The date of Thursday **7th. March** was agreed for our next meeting. We will meet at **11 am.**

Pat thanked everyone for their contribution to the meeting and wished all present a wonderful Christmas. She thanked Graeme for the hospitality before the meeting and the Festive Lunch which is following our meeting.