

Inverness Airport Car Parking FAQs

Pre-booking

How far in advance can I book airport parking?

You can book parking at Inverness Airport up to 12 months in advance of your travel date.

Can I book airport parking at short notice?

You can only book in advance if the booking is made at least 12 hours before arrival.

Pricing and Payment

How much is parking at Inverness Airport?

There are different rates available depending on whether you pre-book or pay when you park. The best value for stays of under 4 days (96 hours) can be found in the Short Stay car park. The best value for stays of 4 days and over can be found in the Long Stay car park. During peak travel times we would recommend pre-booking for the Long Stay car park to ensure a space as this is the only car park you can receive Long Stay rates and during peak times there are a limited number of spaces available for those who have not booked.

What payment methods do you accept?

Visa, MasterCard and American Express are all acceptable methods of online credit and debit card payments.

Is there an admin fee if I pre-book with a credit card?

No, there are no card fees when booking with a credit or debit card.

How do I know my order has been placed?

Once you've completed the booking process, you'll receive a confirmation email with a booking reference (e.g. 12345678-1) within five minutes of completing your booking. Don't forget to make a note of this reference before you leave for the airport. If you haven't received your booking reference, please call the information desk on 01667 464000.

How do I pay at the car park if I haven't pre-booked?

Our car parks have pay-on-foot machines located outside the front of the terminal building. These accept cash and card payments. Alternatively, you can pay by debit or credit card at the exit barriers. American Express is not accepted for onsite payments.

What is the overstay charge?

All bookings are subject to a 3-hour grace period either side of your booking. Overstay charges are the equivalent to the gate rates beyond 3 hours.

Your Booking

Where can I find my booking reference?

Your booking reference can be found on the confirmation email sent to you after booking e.g., 12345678-1.

How can I resend my email confirmation?

You can do this by logging in to Manage My Booking.

Can I change the registration details attached to my booking?

You can amend the details of the car attached to your booking up to 24 hours before you're due to arrive at the airport. Simply log in to the Manage My Booking section, click "amend booking" then change the registration details in the relevant box.

Can I cancel my booking?

Yes, you can cancel or change your car park booking up to 24 hours before your time of arrival by logging in to the Manage My Booking page. Refund or cancellation requests are not possible after your booking has commenced outside of exceptional circumstances.

At the Car Parks

How early do I need to be at Inverness Airport?

Your airline should advise you on how early you should arrive at the airport. Please remember to allow time to park and get from the car park into the terminal, particularly if you are parking in the Long Stay car park.

How long should I allow to get to the terminal if parking in Long Stay?

You should allow approximately 10 minutes to walk from the Long Stay car park to the terminal.

Where can I find directions to the car parks?

You can find directions and a map on our Car Parking page. This information can also be found on your booking confirmation email.

How secure are the car parks?

Our car parks are regularly patrolled.

How do the car park barriers work?

Our car parks have automatic number plate recognition for customers who have pre-booked. Simply pull up to the entry or exit barrier and wait a few seconds for the system to recognise your registration number. It will be scanned and, when recognised, the barrier will lift.

Upon arrival, if your registration is not recognised after 15 seconds, press the assistance buzzer and a member of the Information Desk team will be able to assist you.

If you have not pre-booked you will need to press for a ticket. Please keep this ticket and use this to pay when you return.

Do the car parks have height restrictions?

There are no height restrictions for any of our car parks.

What happens if the car park is full?

If you pre-book your parking, you are guaranteed a space, so there's no need to worry. Your booking will be honoured in an alternative equivalent car park.

Where can I park if I'm picking up or dropping off a passenger at the airport?

You can drop off passengers for free in the Premium and Drop off car park closest to the terminal building. Follow the drop-off/pick-up signs as you enter the car park. Take a ticket from the barrier and you have up to 10 minutes free parking. Enter your ticket at the exit barrier when departing the car park. If you stay longer, standard rates apply.

Motorcycles

Are there spaces for motorcycles in your car parks?

Motorcyclists can park in designated bays in our Short Stay car parks.

Blue Badge Holders

Where are the Blue Badge parking spaces?

Inverness Airport has Blue Badge parking bays available within the Premium and Drop off car park immediately in front of the terminal building. Blue Badge holders requiring to park on a long stay basis may do so in this car park where the long stay charges will apply. This will need to be validated by the information desk team for you or alternatively you can pre-book this space through our website.

Can I get special assistance from the car parks?

Yes, designated call points are available in the main short stay car park for any assistance required. These call points will give you direct contact to the Information Desk team within the terminal building who will be happy to arrange assistance for you.

Larger vehicles and motorhomes

Can I book to park a larger vehicle or motorhome that takes up more than one space?

Yes, bookings for larger vehicles will need to be made for the short stay car park as this is the only facility that can accommodate vehicles that take up more than one space due to capacity.