



Benbecula Airport

Port-adhair Bheinn na Faoghla

Accessibility at Benbecula Airport

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Travelling with Hebridean Air Services

Hebridean Air Services are unable to offer staff assistance - please see their accessibility information at [Our Aircraft | Hebridean Air Services Limited | North Connel](#)

Booking assistance

For travel with Loganair, please book assistance with them before travelling to the airport, including for travel with mobility equipment or with an assistance dog.

For information on services provided by Loganair, and to book, see [Accessibility & Assistance Hub \(loganair.co.uk\)](#). You can also contact Loganair on 0344 800 2855.

You can also contact Loganair staff at Benbecula Airport by telephoning the information desk on 01870 602310.

Assistance provided at the airport and during your flight

If you require assistance at the airport or during your flight, please book with your airline before travelling to the airport (details above).

Mobility equipment

If you are travelling with mobility equipment, such as a wheelchair or mobility scooter, please book through Loganair before travelling to the airport (details above).

Heavy equipment (over 23 kilograms) may need special approval.

Loganair will contact you once your mobility equipment has been accepted.

Airline staff will guide you through the procedures for mobility / motorised equipment.

Assistance dogs

Assistance dogs are welcome in the terminal.

If you are travelling with an assistance dog, please book through your airline before travelling to the airport (details above).

Travelling to and from the airport

The airport can be accessed by private car, public transport or taxi.

There is a car and taxi pick up / drop off zone, immediately outside the entrance to the terminal building.

Please note, there is no taxi rank. Local taxis can be booked in advance of arrival or may be contacted on arrival at the airport. Taxi numbers are provided on our website and are also available from the information board.

Airport car park

Car parking is free of charge.

There are three accessible parking bays, which are located approximately 10 metres from the entrance to the terminal building.

Facilities at the airport

Accessible toilets

There two accessible toilets in the terminal, and two accessible toilets in departures. The toilets are fitted with an emergency cord and external alarm.

Boarding your flight

There is a Stair Climber to assist passengers on/off the aircraft.

An Aviramp is also available to assist passengers using wheelchairs on and off the aircraft.

Wheelchairs

There are four wheelchairs available to the public.

Within the terminal building

Check in has a lowered desk for wheelchair access.

There are no steps anywhere in terminal.

All flights are announced by tannoy.

Links to further information

[AccessAble](#) has produced guides for our airport, including photographs, with information on car parking, passenger assistance and facilities.

[Benbecula Airport - Arrivals | AccessAble](#)

[Benbecula Airport - Departures | AccessAble](#)

[Passengers with disabilities and reduced mobility | Civil Aviation Authority \(caa.co.uk\)](#)

How to give us feedback

If you have a complaint about your visit to Benbecula Airport, please use our [online feedback form](#).

We always welcome suggestions for how we can better support our passengers who require assistance at the airport – please [send us your suggestions here](#). We will consider every suggestion, and if you provide your contact details, we will let you know our decision.

And if you would like to let us know when we've done something well, so that we can tell our team and share best practice with our other airports, please [send us your compliment here](#).

You can also contact us at the airport to give us your feedback:

Airport Manager
Benbecula Airport
Balivanich
Benbecula
HS7 5LW

Telephone: 01870 602051

Email: info@hial.co.uk