Departing - all PRMs

	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March
Pre-booked	**Numbers of PRMs**		544	352	446	263	234	302
	10 mins	80%	100.00%	99.72%	100.00%	100.00%	99.57%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	99.57%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		156	79	109	86	74	87
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Arriving - all PRMs

	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	**Numbers of PRMs**		566	328	488	278	266	364
	5 mins	80%	99.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	10 mins	90%	99.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	100%	99.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins		99.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins		99.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		94	49	53	53	37	68
	25 mins	80%	100.00%	100.00%	100.00%	98.11%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%