	Departing							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		490	619	586	757	616	633
	10 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		102	182	203	148	167	151
	25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%

	Arriving							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		527	576	603	600	665	681
	5 mins	80%	99%	100%	100%	100%	100%	100%
	10 mins	90%	100%	100%	100%	100%	100%	100%
	20 mins	100%	100%	100%	100%	100%	100%	100%
	30 mins		100%	100%	100%	100%	100%	100%
	45 mins		100%	100%	100%	100%	100%	100%
	60 mins		100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		103	135	144	122	96	102
	25 mins	80%	99%	99%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%
	60 mins		100%	100%	100%	100%	100%	100%
	75 mins		100%	100%	100%	100%	100%	100%