

Privacy Notice - Security

Introduction

Highland and Islands Airports Limited (HIAL) is a public corporation wholly owned by the Scottish Ministers. The company operates and manages 11 Airports at Barra, Benbecula, Campbeltown, Dundee, Islay, Inverness, Kirkwall, Stornoway, Sumburgh, Tiree and Wick. HIAL's airports are vital to the social and economic welfare of the areas they serve, but are loss making, and are supported by subsidies from the Scottish Government in accordance with Section 34 of the Civil Aviation Act 1982.

HIAL uses personal information for a range of purposes and our privacy notices provide information about why we obtain and collect personal information, and how we process it.

Under the General Data Protection Regulation (GDPR), HIAL is required to provide information about how personal information that we obtain is processed.

This privacy notice explains how HIAL uses information that may be collected as you go through security at our airports.

Please note: all of the information that is currently processed by HIAL's security teams is currently recorded manually and is not filed in a relevant filing system for the purposes of the GDPR. Consequently, the information does not fall within the scope of the legislation and this notice is provided for information purposes only.

Security

What Information is Collected?

HIAL security collects various personal information as people go through security including:

- Liquid screening (name, flight number and details about the liquid);
- Explosive Trace Detection (ETD) screening (name, flight number and information about the item);
- Trace activation (name, flight number and destination, and information about the item/reason for activation);
- Flight records, which contain name and surname.

How will my information be used?

Information is collected by HIAL security teams for a number of purposes including:

- Meeting statutory obligations laid down by aviation regulations and legislation;
- ii. Enabling the appropriate safety and operational management of airports;

Page 1 of 3

- iii. Providing evidence for audits (by both internal and external auditors, as well as regulators that have a legal right of access to information held by HIAL), and to assist with the investigation of security and safety related incidents.
- iv. Assisting with the prevention and detection of crime and other related matters.

HIAL has a legal obligation to follow security procedures. Many of the other functions and purposes have a basis in law and processing is necessary for a task carried out in the public interest or in the exercise of official authority vested in the controller.

Occasionally, processing will be carried out in the legitimate interests of the controller as described above, and processing may also be carried out where it can be justified using one or more of the exemptions under data protection law, in particular those relating to crime and taxation.

Will my information be passed to anyone else?

Staff responsible for the functions and purposes listed above will process the information collected by HIAL security teams. This may include staff from external organisations (for example, regulators) where they carry out the purposes stated above.

HIAL has a contracted service for the provision of a Data Protection Officer and your information may be processed on HIAL's behalf in the course of providing that service, for example for the purposes of auditing data protection compliance.

Other than described above, HIAL will never pass images to any other third party, unless there is a statutory requirement to do so or the processing is otherwise lawful.

What happens when my information is no longer required?

Information recorded by security teams is retained for 90 days in accordance with HIAL's retention schedules.

Additional Rights

Please note that the majority of rights listed below will not apply to information recorded by HIAL's security teams as it is not held in a relevant filing system.

Under the GDPR, you have a number of rights in relation to your personal information. You have the right to:

- i. request access to your personal information;
- ii. request rectification of your personal information which means you are able to have inaccurate personal information corrected without undue delay;
- ii. request erasure of your personal information when certain conditions apply;
- iii. restrict processing under certain circumstances;
- iv. object to processing;
- v. data portability in some circumstances.

Requests that relate to rectification, erasure or restricting processing will be passed to any recipients of your personal information. Details of recipients can be found under the section Will My Information be Passed to Anyone Else?

There may be occasions when HIAL is unable to comply with requests to exercise the rights above. Should this apply to a request you make, it will be explained to you why HIAL is unable to comply with the request and any options available to you.

Where your personal information is being processed using consent, one further right is the right to withdraw your consent at any time, however, no personal information processed by HIAL's security teams is processed under this basis. You can find out how your personal information is being lawfully processed under the section How Will My Information Be Used?

Complaints

Should you be unhappy with the way in which HIAL have processed your personal data, you have the right to lodge a complaint with the Information Commissioner, who regulates data protection legislation across the UK. Their contact details can be found at https://ico.org.uk/.

Contact Details

HIAL is the Data Controller (or Controller) for personal information collected by HIAL's security teams. Website: http://www.hial.co.uk/.

If you have any queries relating to security information at a particular airport, please contact the information desk in the first instance. If you have any queries regarding the information in this privacy notice, please contact the Data Protection Officer, Liz Taylor – ltaylor@hial.co.uk.